

# A trusted travel partner

A Explorica by WorldStrides trip is more than just a once-in-a-lifetime cultural and learning experience. Each and every traveler is backed by the strength of the nation's largest and most trusted educational travel organization.

# Financial Security & Social Responsibility Liability Insurance

WorldStrides' liability insurance is one of the largest in the industry. This coverage extends to Program Leaders, Chaperones, and other common trip sponsors. Your school can be named as additionally insured.

#### **Extensive Consumer Protection**

As an Active Member of USTOA, WorldStrides is required to post \$1 million with USTOA to be used to reimburse, in accordance with the terms and conditions of the USTOA Travelers Assistance Program, the advance payments of WorldStrides customers in the event of WorldStrides' bankruptcy, insolvency or cessation of business.

#### **Financial Strength**

WorldStrides is backed by the financial strength of Eurazeo and Primavera Capital. In addition, WorldStrides' stability and commitment to excellence are shown through our membership in the United States Tour Operators Association (USTOA) Travelers Assistance Program, which provides the best consumer protection plan in the industry.

#### **Federal and State Regulations**

WorldStrides is in compliance with all Federal and State regulations, including all U.S. Seller of Travel Laws. <u>Learn more here</u>.

#### **Corporate Social Responsibility**

Our commitment focuses on Diversity, Equity, and Inclusion; Environmental Sustainability; Health & Wellness; and Community Engagement. Learn more here.

# **Accreditation and Educational Strength**

WorldStrides is accredited as an educational institution through Cognia, MSA, and WASC. Accreditation reaffirms our commitment to education and our ability to provide research-based, targeted, innovative learning experiences for our students.

WorldStrides programs are unique in offering Learning through Exploring and Actively Participating (LEAP). LEAP is designed so students fully engage with their surroundings, with the goal of making sure they are engaged and active learners, are challenged to think critically and from different perspectives, and to grow personally and professionally.

## **Professional Affiliations**

WorldStrides maintains professional partnerships with academic, travel, and safety organizations to validate and enhance the quality of program offerings. <u>Learn more here</u>.

# **Risk Management**

#### **Travel Insurance**

Program participants have the opportunity to purchase travel insurance through TripMate, our third-party travel protection plan provider. Protect your educational travel investment from injury, sickness, theft, and more.

#### **Health & Safety**

WorldStrides has five full-time team members dedicated to Health, Safety, and Security. Led by WorldStrides' Head of Health & Safety, the team has over 55 years of combined experience with the company. Their backgrounds include experience in law, international education, higher education, threat and risk assessment, and emergency response.

#### **Crisis Management**

Led by executives with decades of Risk Management experience, our team actively monitors world events, travel advisories, and State Department notices 24/7. We have designated and trained crisis response teams prepared to respond in the event of a crisis anywhere in the world.

# **Emergency Monitoring and Evacuation Services**

WorldStrides partners with Exlog, a fully integrated risk management company providing world-class threat intelligence, innovative technology, and response services.

#### WorldAssist: 24/7 Emergency Contact Services

Our WorldAssist by WorldStrides offices are staffed 24/7 with specially trained team members ready to assist with any challenges that arise during travel. All participants have access to the services of WorldAssist if needed.

### **Doctors on Call Program**

For more than 15 years, WorldStrides has maintained an exclusive partnership with The George Washington University Medical Faculty Associates (GWMFA) providing 24/7 access to medical care for all travelling participants. Led by Dr. Neal Sikka\*, who also serves as WorldStrides Medical Advisor, through telehealth consultation, medical professionals are available to evaluate health-related concerns and make recommendations for treatment. Telehealth consultation with a mental health professional is also available through our relationship with AXA Behavioral Health.

\*Dr. Neal Sikka, The George Washington University Department of Emergency Medicine, and The George Washington University Medical Faculty Associates are independent medical providers. WorldStrides is not a medical service provider and its employees do not render medical care or treatment, nor does WorldStrides control the selection, training, or supervision of any medical provider.

#### **Code of Conduct**

Safety is the number one priority at WorldStrides. All participants are expected to demonstrate high standards of conduct, exhibit responsible judgement, treat others with dignity and respect, and act in accordance with WorldStrides Code of Conduct. Students behaving inappropriately while on the program may be sent home at the parent's expense.

# **Medical Release Form**

A parent/legal guardian for each participant must complete a medical release form and provide emergency contact information and authorization for treatment in the event of an emergency.